

We understand that life can sometimes throw a curveball and you may need to cancel or reschedule your consultation. To keep our operations smooth and ensure we can provide the best possible service to all our clients; we kindly ask you to observe the following guidelines:

Feel free to cancel or reschedule your consultation without incurring any charges if you do so more than 24 hours before your scheduled consultation time.

If you find you need to cancel your consultation within 24 hours of your scheduled time, please understand that while we will not charge a cancellation fee, the consultation fee will be non-refundable.

If you miss your scheduled consultation without providing a 24-hour notice, the consultation fee cannot be refunded.

Please feel free to reach out at consults@careedge.com for any assistance and to move forward with cancellation or reschedule requests. Keep in mind that while policies are necessary, we do believe that flexibility and understanding are key for loyalty and good will.